



PC Troubleshooting



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Contest Overview and Components

This two-part competition features a qualifying exam (similar to popular certification exams) The top ten participants with the highest scores on the initial exam will go head-to-head troubleshooting and repairing a failing workstation in the final round.

Team Composition

PC Troubleshooting is an individual event.

Skills and Resources

The PC Troubleshooting competition will focus on a wide range of skills a PC Technicians might encounter including hardware, software, networking and security on Microsoft Windows, Apple, Linux, and Android platforms. This is a 2-part contest where everyone is invited for the initial, one hour competition and the top ten will be invited to compete in the hand on finalist contest.

The first part, which is an exam similar to typical certification exams with a one hour time limit. No reference materials of any kind nor Internet access will be allowed during the written test. That means no books, notes, CDs, etc.

There will then be a 15-minute break where the top 10 scores are displayed and the finalist can move into the final round with their tool set.

The final round will consist of the top 10 scores from the exam. Competitors will each be given a PC. Finalists will troubleshoot the machine for any hardware, software and/or operating system related problems. These problems will be related to operating system corruption, and network, Internet, and hardware configuration issues, and other related problems that keep the machine from working properly.

The finalist contest will be one hour, timed. In the case of a tie, the contestant that finishes first will be the winner.

Schedule

See contest schedule for contest time and place. The time will include contest overview, contest work, and turn in.

Check in will begin 15 minutes before the contest begins.